#### **Privacy Policy**

In compliance with the provisions of Law 15/1999, of December 13, Protection of Personal Data, we inform the users of this website that World of Padel complies with all obligations, duties and guarantees to which it is obliged under the provisions of current legislation on protection of personal data and complementary regulations.

The data provided by the USER to (WORLD OF PADEL), when completing the web form, will be included in a database owned and managed by World of Padel, an entity with registered office at Baharka Road, Erbil Avenue, World of Padel, 44001 Erbil, holder of Tax ID number (NIF)

By providing personal data to World of Padel,

the USER consents and authorizes the automated processing of his/her personal data by World of Padel, which guarantees through this PRIVACY POLICY the absolute confidentiality of all personal data provided by the USER. In this sense, the USER undertakes, for its part, to maintain the same confidentiality about all data provided, and particularly with regard to their private passwords.

The automated processing of data provided by Users World of Padel will have as main purpose to enable or facilitate the management of a more personalized service to the USER and ensure proper provision of the service contracted by the USER. Also, your data may be used for statistical and advertising purposes, offering new products and promotions offered by World of Padel or third parties.

**Rights of users: In** accordance with the provisions of Title Three of Law 15/1999, of December 13, Protection of Personal Data, USERS are informed of the possibility of exercising, if they deem it appropriate, and without good cause, the rights of access, rectification, cancellation and opposition of their personal data by contacting World of Padel, located in Baharka Road, Erbil Avenue, World of Padel, 44001 Erbil with CIF (NIF)

- Right of access: The interested party shall have the right to request and obtain, free of charge, information about his or her personal data undergoing processing, the origin of such data, and the communications made or planned to be made of such data. The information may be obtained by simply consulting the data by means of visualization, or by indicating the data being processed by means of writing, copy, telecopy or photocopy, certified or not, in legible and intelligible form, without using codes or codes that require the use of specific mechanical devices.

This right may only be exercised at intervals of not less than twelve months, unless the interested party proves a legitimate interest to that effect, in which case it may be exercised earlier.

- Right of rectification and cancellation: Personal data whose processing does not comply with the provisions of Law 15/1999 and, in particular, when such data are inaccurate or

incomplete, may be rectified or canceled, if necessary. World of Padel will enforce the right of rectification or cancellation of the person concerned within ten days.

The cancellation will result in the blocking of the data, being kept only at the disposal of the Public Administrations, Judges and Courts, for the attention of possible liabilities arising from the treatment, during the period of prescription of these. Once this period has expired, the data will be deleted. In

the event that the rectified or canceled data had been previously communicated, World of Padel will notify the rectification or cancellation made to whom they have been communicated, in the event that the treatment is maintained by the latter, who must also proceed to the cancellation.

For procedures in which the rights of opposition, access, rectification or cancellation are exercised, the provisions of the regulations shall apply, without any consideration being required.

Obligatory nature of the information provided by the User: The data provided by the User in the registration procedure must always be true and accurate, being obliged to communicate any changes made in them. The data to be completed in said procedure are those that have been considered pertinent, adequate and not excessive in relation to the purpose for which they were obtained. In case of refusal by the User on any of the requested data, World of Padel reserves the right to exclude the User from accessing and using the contents and services of this website.

**Transfer of data:** It is considered expressly granted consent for the transfer of data collected in the order form of the web (WEB) when this transfer is made to suppliers necessary to fulfill the purpose of the file.

**Security and cookies:** World of Padel guarantees users that its website complies with the security levels established in the regulations on data protection, and that it uses all technical means at its disposal to prevent any alteration, loss, unauthorized access or misuse of such data.

World of Padel informs the User about the use of cookies on this website. Cookies are temporary files that, through its automatic insertion in the user's computer, can provide personalized content to it. Notwithstanding the foregoing, it is reported that the cookies used are associated anonymously with both the User and their equipment, so that no reference is provided in relation to the User's personal data. In any case, the User may modify the configuration of your computer, through the toolbar of your Internet browser, disabling or deleting all cookies if it deems appropriate.

World of Padel. makes available to users of the website located at URL [] (hereinafter also the Website) this Privacy Policy, in order to provide information on how we treat your personal data and protect your privacy and information.

World of Padel. requests the user to take a few minutes to carefully read this Privacy Policy.

This Privacy Policy may be modified when necessary. In case of modifications, we will inform you through the website or by other means, in order to inform you about the new Privacy conditions. The fact of continuing to make use of the functionalities made available by World of Padel. after having notified you of the referred modifications will mean that you agree with them, except for the cases in which your express consent is necessary.

# Who is responsible for the processing of your personal data?

The responsible for the treatment of personal data is the entity World of Padel , by completing the form on the web, will be incorporated into a database which is owned and responsible World of Padel , an entity with registered office at Baharka Road, Erbil Avenue, World of Padel, 44001 Erbil , provided with CIF number (NIF)

To ensure the proper management in the processing of your data World of Padel has appointed a Data Protection Officer, to whom you can contact for any questions you may have and with whom you can contact at the following address (email)

#### For what purposes do we process your personal data?

Personal data provided by users of this website will be processed for the following purposes:

- 1. Contact and management of users of the websites: The personal data of users who contact World of Padel, will be processed in order to manage such contact, meet the requests received through the same and provide the required services, such as, where appropriate, provide care services to the person concerned.
- 2. Commercial, promotional or advertising communications of products and services of World of Padel: The personal data of users may be processed by World of Padel. in order to send advertising, promotional or information that may be of interest, only if the user had

consented to such purpose of data processing, by expressly accepting the box for commercial, promotional or advertising communications.

The user may object at any time to the processing of his/her data for advertising or promotional purposes by World of Padel, using the channels provided for this purpose by World of Padel, as detailed in the section What are your rights regarding your personal data?

# What data is processed by World of Padel and from what sources?

The data that World of Padel. treats as a result of the interactions made by the user through our website come from the following sources: made available by World of Padel. the relationship between the user and World of Padel.

World of Padel. may process personal data of the following types, depending on the relationship established with the user: Identification and contact data (e.g. name and surname, e-mail, postal address, telephone, etc.).

What is the legal legitimacy for the processing of your data by World of Padel?

World of Padel. treats the personal data provided by the users of its web pages in accordance with the following legitimate bases, depending on the type of data provided by the user, as well as the interactions that the user enters into with World of Padel:

- 1. The processing of your data for the purpose of "Contact" is based on the management and processing of the legal relationship between the user and World of Padel, that is, in the management of your own request, in the maintenance of contact between the parties and, where appropriate, in the provision of the service that the user had requested.
- 2. The processing of your data for the purpose of "Commercial, promotional or advertising communications of products and services of World of Padel, is based on the consent of the user.

To whom is your data communicated?

Your personal data will not be disclosed to third parties.

# How long do we keep your data?

Personal data will be kept for the duration of the relationship established with World of Padel, as well as for the required legal periods.

# What guarantees do you need to provide us with your personal data?

The user guarantees that the data provided are true, accurate, complete and up to date, being responsible for any damage or loss, direct or indirect, that may be caused as a result of the breach of such obligation.

In the event that the user provides data belonging to a third party, he/she guarantees that he/she has informed said third party of all the aspects contained in this Privacy Policy and obtained his/her consent to provide us with his/her data for the purpose of the processing in question.

World of Padel. informs you that to provide your personal data, in any way, through our website, you must be over 16 years of age. The user who provides data to World of Padel. through this website declares and guarantees to be over 16 years of age, taking full responsibility for such statement.

### What measures do we take to protect your personal data?

In response to the concern of World of Padel. to ensure the security and confidentiality of your data, we have adopted the security levels required for the protection of personal data and have installed the technical means at its disposal to prevent the loss, misuse, alteration, unauthorized access and theft of personal data provided through the Website. In any case, you must take into consideration that Internet security measures are not impregnable.

# What are your rights regarding your personal data?

World of Padel. informs you that you have the right to obtain confirmation as to whether or not we are processing personal data concerning you.

In the same way, World of Padel. informs you that you have the following rights over your personal data: Access to your data: You have the right to access your data to know what personal data we are treating that concern you. Request rectification or deletion of your data: In certain circumstances, you have the right to rectify those personal data that you consider inaccurate and that concern you, and that are processed by World of Padel, as well as the right to request the deletion of your data when, among other reasons, the data are no longer necessary for the purposes for which they were collected. Request the limitation of the processing of your data: In certain circumstances, you will have the right to ask us to limit the processing of your data, in which case we inform you that we will only keep the data about which you have requested limitation in the processing for the exercise or defense of claims. To the portability of your data: In certain circumstances, you will have the right to receive the personal data concerning you, and that you have provided us, in a structured format for common use and mechanical reading, as well as to be transmitted by World of Padel, to another data controller.

Object to the processing of your information: In certain circumstances and for reasons related to your particular situation, you have the right to object to the processing of your data in which case, we would stop processing them unless we must continue to do so for compelling legitimate reasons or for the exercise or defense of possible claims.

We also remind you that you have the right to object, at any time, to the sending of advertising of products and services of World of Padel.

Finally, we inform you that you may file a complaint with the competent Data Protection Control Authority. However, in the first instance, you may file a complaint with the Data Protection Officer, who will resolve the complaint within a maximum period of two months.

#### **Cookies**

A cookie is a file that is installed on your device when you visit web pages. It collects information about your device, your browser, your preferences and browsing habits. Such treatment will be carried out in accordance with our Cookies Policy.

#### User profile photos

Our users' profile pictures are used exclusively for identification purposes on our platform. We do not share this information with third parties, and it is for internal use only. We take

reasonable measures to ensure the security of this data, including encryption and adequate protection against unauthorized access.

# Confidentiality of user data

We guarantee that our users' data, including profile pictures, will be kept strictly confidential and will not be disclosed to third parties. We are fully committed to the privacy of our users and ensure that we comply with all applicable data privacy laws and regulations.

#### **Contact details**

If you have any comments, questions and suggestions about the information in this privacy policy or any other aspect regarding the processing of your data, please contact: World of Padel.

Baharka Road, Erbil Avenue, World of Padel, 44001 Erbil (email)

# - Opposition to the sending of advertising communications and cancellation of the service:

# - Opposition to the sending of advertising communications:

Under the provisions of Law 34/2002, of July 11, 2002, of services of the information society and electronic commerce, the User may unsubscribe at any time, and always free of charge, in the sending of advertising communications by World of Padel You can make use of this option without being required to unsubscribe as a User of the website.

# - Cancellation of the service

The User may unsubscribe as such by notifying World of Padel. Such notification may be made through the web page, or by any other means that provides a reliable record of their decision by contacting World of Padel, with address at Baharka Road, Erbil Avenue, World of Padel, 44001 Erbil